

GO Markets Pty Ltd

Fair Usage Principles

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GO MARKETS
first choice for trading

Fair Usage Principles

GO Markets is committed to providing the best possible service to all our clients, and to preserving the integrity and quality of our trading platform.

If, in our reasonable opinion, we consider it necessary, we may manage your use of, or access to our services as we see fit in the circumstances.

GO Markets may apply limits to clients' usage of the services we provide, for various reasons. These may include:

- If a clients' use of GO Markets services is not considered by us as appropriate or fair, if it affects (or may affect) other clients' use of the service, or if it is significantly different from the usage that we would expect from a client.
- If we think any of these to be true, this could result in GO Markets imposing limits on your access to the GO Markets platform.
- If the circumstances occur under which GO Markets could impose a limit on your access to the GO Markets platform, we may at our sole discretion, suspend or terminate your ability to access the platform.

GO Markets will not do so without giving you prior notice (except in extreme circumstances) and will only do so if it is reasonable in all circumstances or as a last resort.

In order to encourage a responsible attitude towards the use of GO Markets system resources, and to ensure that clients are using the platform in a manner that is consistent with GO Markets' fair usage principles, GO Markets will monitor the order-to-trade ratios of clients.

Each order, cancellation, or modification message entered by a client is counted as an 'order' for the purposes of calculating this ratio.

Ratios will be monitored by the GO Markets Trading Team.

Actions that will be taken as a result of excessive system usage are not taken automatically.

In the event of transaction ratios being exceeded, GO Markets will investigate the causes on an individual, caseby case basis and contact the clients directly before taking any action except in exceptional circumstances (such as extreme adverse market conditions).